

## **8. Brief details of the support services in the University from the following :**

### **Central Library :**

**The University Library** is a knowledge centre which has rich resources in Social Sciences, Humanities and Sciences and is the hub of all academic activities of the University. It is completely automated. To meet the needs of the visually impaired students, a special unit named after Helen Keller has been established with twenty four computers installed exclusively for the use of visually impaired students. An information browsing Unit has also been created for faculty. The Cyber library has 200 computers for students and research scholars to access the available online resource.

Library acquired 5609 volumes during the year. The total library books collection stood at **6,32,000** at the end of the year under report. The expenditure on purchase of books was Rs. 18.05 lakh, while Rs. 4.69 crore was spent on subscription to journals. About 17 e-journal/Online data bases were subscribed to. Besides, entire collection of JNU library including language books can be searched through Online Public Access Catalogue (OPAC).

The Library subscribes to **1638** journals includes 148 journals by way of gift and exchange. The collection is housed subject wise on different floors under three major streams namely sciences, social sciences and humanities.

Apart from the above, the library has subscribed thirty six international online data bases covering about 14000 full text journals. Under the UGC INFONET E-journals consortium, 4500 full text scholarly electronic journals from 25 publishers across the globe are available for access. JSTOR-an online archival data base for accessing the back files of journals - is also available for campus network.

### **Computer Centre:**

#### **ICT facilities**

Each faculty member has been provided with a computer and internet facility. The maintenance of internet facilities is handled by the Communication and Information Services (CIS). The computer maintenance cell of the University attached to the USIC looks after the hardware maintenance work of the computers of the University.

The University serves as a Point of Presence (POP) for the National Knowledge network which has enabled this flagship project of the Ministry of

Communication & Information Technology to connect not just the university but surrounding institutes with high speed gigabit internet bandwidth. The entire academic complex has been Wi-Fi enabled (using the high-bandwidth 802.11 N standard). In addition, JNU has signed an MoU with MTNL which enables the University faculty and students to access all online resources through their 3G services. This has been particularly useful for non-resident faculty and students to access Library resources from outside the Campus.

### **Health Centre**

**University Health Centre** provides specialized services in the fields of Cardiology, Dentistry, Ophthalmology, Psychiatry, Dermatology, Orthopedics and ENT. Besides a 24x7 ambulance service fitted with medical gadgets and a Doctor are available. Students and retired employees are given medicine from the Pharmacy of the Health Centre. Lab tests are carried out in biochemistry and Microbiology lab. Besides primary health care to the students, HIV counseling is also done

### **Sports Facilities**

**Sports Activities:** Participation of students in sports activities is also important. The University has a good stadium and about 11 sports clubs which are active in organizing inter-hostel competitions every year besides inter-school and the annual competitions. Additionally, all the hostels have arrangements for indoor games. The Yoga Kendra has been rendering valuable service to the university community. Besides attending to 50-60 persons every day, the Yoga Kendra has been organizing crash courses on yoga with encouraging response.

### **Workshop:**

#### **University Instrumentation Center**

To provide scientific and technical facilities to the students, researchers and teachers of the university through design and development of scientific instruments, gadgets and by conducting academic programmes for relevant sections of the university/ies and colleges.

The objectives of USIC have been broadly identified as follows:

To acquire and develop skill for preventive maintenance and repairs of sophisticated instruments and to offer this expertise to other laboratories, as and when desired.

To organize short term courses/workshops on the use and application of various instruments for the benefit of research scholars, teachers and personnel from other laboratories, universities and industries.

To train technicians for maintenance and operation of sophisticated instruments.

To design and fabricate sophisticated instruments, their spare parts and also undertake research and development of instruments as per the users requirements through project support.

To participate in teaching of formal courses on instrumentation, conducted by other departments/agencies.

To provide consultancy service in instrumentation to industry/Govt. departments/other institutions.

To carry out analysis of samples received from scientists working in universities, research institutions and industry.

To provide facilities to scientists to carry out measurements on sophisticated instruments not available in their own institutions.

**Hostels:**

The University hostel system includes 15 Hostels for Boys and Girls and one complex accommodating married students and one complex is to accommodate for post Doctoral Fellows. These are spacious, well furnished hostels. Apart from hygienic foods, hostels provide recreational facilities include TVs, indoor games, health Club, and PCOs etc. Each hostel has its live-in wardens, a member of faculty who administers the hostels.

In view of the limited Hostel Accommodation, the candidates should note that the grant of admission to a programme of study in the University would not ensure allotment of Hostel Accommodation and that the Accommodation will be offered to the eligible applicants subject to availability.

**Guest House:**

The University has three Guest Houses, Aravali Guest House and Aravali International Guest House situated on the campus adjacent to the academic complex. The other one is Gomti Guest House which is located behind Sapru House, in the heart of Delhi, adjacent to the National Museum of Natural History, Barakhamba Road, New Delhi.

These Guest Houses are primarily meant for official guests of the Jawaharlal Nehru University /participants of Seminars / Workshops/ Symposia / Conferences / Training Programmes Organised by the University / Centres / Departments as well as those sponsored by the UGC.

**Housing:** University having housing for teaching and non-teaching from Zero, SRU, PDF, Transit, Warden Flats, type I,II,III,IV and type V accommodations. Apart from the present 904 quarters, 112 new dwelling units which were near completion would be available for allotment soon.

**Canteen** : There are twelve canteens which are functioning in the academic complex of the university to cater the need of students, faculties and staffs.

**Welfare Scheme:**

To promote higher education, JNU (supported by UGC) has enhanced fellowship amount to all registered M. Phil./Ph. D. Students [M. Phil - Rs. 3000/- and Ph. D. – Rs. 5000/-] from 1<sup>st</sup> April, 2007. JNU has already been supporting BA/MA students by providing Rs. 1500/-p.m. fellowship from its own resources. **As a result, every full time enrolled student of JNU receives financial assistance.**

**Grievance redressal Cell:**

Personal Grievance redressal Cell is already in operation having two level of committees. These committee will meet once in a month, if there are cases of grievances.

**Any Other**

**Gender Sensitization Committee against Sexual Harassment (GSCASH):** The GSCASH as a formal body was set up by JNU in 1999. This body has the mandate to implement the JNU Policy against Sexual Harassment as also the guidelines laid down by the Supreme Court of India. During the year under report, GSCASH organized public meetings on gender sensitivity on the campus, poster workshops to increase visibility of GSCASH and to spread message of gender equity and international seminar on the occasion of Women's Day.

**Equal Opportunity office:** The University has an Equal Opportunity Office (EOO), perhaps the first of its kind, to advise the SC/ST students and physically challenged students of the University. The following are the terms of reference of the EOO:

- to devise suitable programmes/schemes including Remedial Courses with an improved performance at the undergraduate, postgraduate, M.Phil/Ph.D. levels and also supervise the implementation of the programmes/schemes;
- to establish coordination with Government and other funding agencies to mobilize financial and other academic resources to provide assistant to the SC/ST students in the University;
- to provide information and act as Counseling Centre with respect to academic, financial and other matters;

- to help create socially congenial atmosphere for the growth of health interpersonal relations among students coming from various social backgrounds;
- to help develop the cordial inter-personal relationship between teachers and SC/ST students for academic interaction;
- to oversee and help the SC/ST students to overcome problems relating to discrimination, if any, and
- to provide facilities in Day Care Centre of the University.

In order to provide accessibility to the physically disabled persons in the University campus, the University has already constructed several ramps and disabled-friendly toilets in most hostels, central library and schools on the ground floors to make University disabled-friendly.

**The Academic Staff College:** The main objective of ASC is to plan, organize, implement, monitor and evaluate orientation programmes, refresher courses for the newly recruited in-service teachers, academicians and administrators associated with the University system. ASC, JNU, since its establishment in 1989, has been organizing orientation programmes for the college principals and academic administrators of the colleges and universities to update them with the development in the higher education sector through interactions with well experienced resource persons from wide domains of knowledge.

**Jawaharlal Nehru Institute of Advanced Study (JNIAS)** conceived as a self-contained site of scholarly pursuits in an environment of intellectual fellowship; and a source of academic enrichment for the university, hosts scholars from all over the world, who despite their diverse disciplinary backgrounds are able to engage in an intellectual conversation that enriches them and benefits the Institute as well as the wider university community.

### **Quality Assurance**

University Statutes and Ordinances have input mechanisms for internal quality checks. Wide range of discussions with different committees and academic bodies ensures quality assurance and enhancements. Recently, University has established an Internal Quality Assurance Cell (IQAC) as per the UGC/ NAAC guidelines. This IQAC has also external members. The University has also constituted an Institutional Ethics Review Board.

**Sports Activities:** Participation of students in sports activities is also important. The University has a good stadium and about 11 sports clubs which are active in organizing inter-hostel competitions every year besides inter-school and the annual competitions. Additionally, all the hostels have arrangements for indoor games. The Yoga Kendra has been rendering valuable service to the university

community. Besides attending to 50-60 persons every day, the Yoga Kendra has been organizing crash courses on yoga with encouraging response.

**Students' Activities:** Participation of our students in national/international seminars/conferences has been increasing year after year. Several of their papers have been accepted for presentation in these conferences/seminars both within and outside the country. They have won awards and medals also. The University provides financial support to the confirmed Ph.D. students for presentation of papers in seminars/conferences. Besides, students have participated in various cultural and curricular activities as illustrated in the annual report. International students have also taken active part in organization of various activities, organizing International Culture Evening, International AIDS Day in solidarity with Worlds AIDS, 25 years of ISA's diversity, exhibition on International Mother Language Day, India-Africa Meet-3 jointly with Rotary Club of South Delhi. International students also offered a Kaleidoscope of the World through their Country Presentation Series and bringing out first International Students' Association Newsletter highlighting their multi-faceted activities.

**Endowments and Fellowships:** The University has established several endowments with support from the Government of India, the State Governments, the University Grants Commission, public financial institutions like RBI and SBI; foreign governments under collaborative arrangements, and distinguished public figures, by instituting chairs, scholarships, fellowships, awards and memorial lectures. The University is making sustained efforts to establish more such endowments/fellowships and has approached UGC and some of the State Governments in this regard.

**Fellowships:** Besides fellowships awarded by University Grants commission (UGC), the Council of Scientific and Industrial Research (CSIR), Department of Biotechnology, some of the State Governments, etc., the University awards scholarships/fellowships/medals to deserving students out of several endowments that have been established. Thus, more than 80 per cent of our students get fellowships/scholarships from various sources. The University has also approached the UGC to enhance the value of fellowships awarded by it commensurate to current price index.

**Governance:** JNU has been following a decentralized democratic and participative system of governance to achieve the goals and objectives stated in the Act and Statutes of the University. Faculty members and students are involved in decision-making as members of various committees and academic bodies. The University has the Court as its apex body, the Executive Council, the Academic Council and the Finance Committee. The Chancellor presides over the Court meetings and Special Convocation. The Vice-Chancellor is the executive head of the University vested with all administrative and financial powers in

accordance with the Act and Statutes of the University. The Board of Studies (BOS) is the apex body of the School and the Committee for Advanced Studies and Research is a recommendatory and advisory body of the School at the research level. Each School/Centre has a Faculty Committee, Centre Committee, and Students Faculty Committee. Academic proposals are initiated at the Centre/School level and approved by the Academic Council. University has a Planning Group for the preparation of Five Year Plans. University has also got a Vision Committee to plan for its long term goals. There is a recruitment cell for managing the faculty recruitment and different units in administration manages the recruitment of non-teaching staff. The UGC Academic Staff College, the e-governance cell in the University and the School of Computer and Systems Sciences offer a number of training programmes for the benefit of different groups of non-teaching staff. There is a Project (Administration) Cell and a Project (Finance) Cell to cater to the needs of management of research projects.

### **Awards and recognition**

JNU was one of the first Universities to be recognized as “University with Potential of Excellence” by the UGC in the year 2000. Many Schools and Centres have also got independent recognition as Centres of Excellence. UGC has also granted DSA/CAS etc to many Centres and Schools. The School of International Studies has got special Area Studies grants from UGC.

Many faculty members have got several national and international awards and prizes. Many are members of many Academies and Societies. Quite a few have been members of Planning Commission, Vice-Chancellors of many Universities and also members of policy making Committees in the Government.

Since its Inception and as per the provisions of the Act and Statues Jawaharlal Nehru University is committed to the cause of higher education with the objective of imparting Academic Excellence with a sense of Social Commitment. Within a short span of 42 years the University has earned its name in the international Map of quality higher education with academic freedom and flexibility. University is working to reach still higher levels.